

# Business Customer Service Center

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## Program Goal

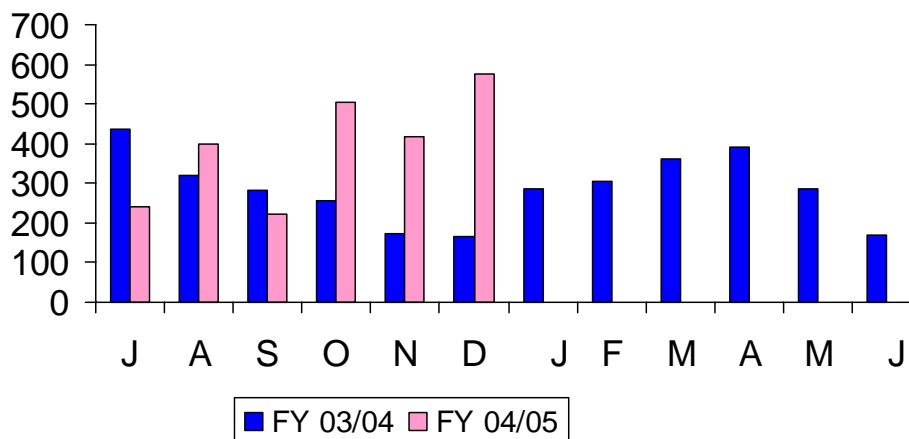
The Business Customer Service Center provides customers with information and guidance in navigating the city development process.

## Key Services

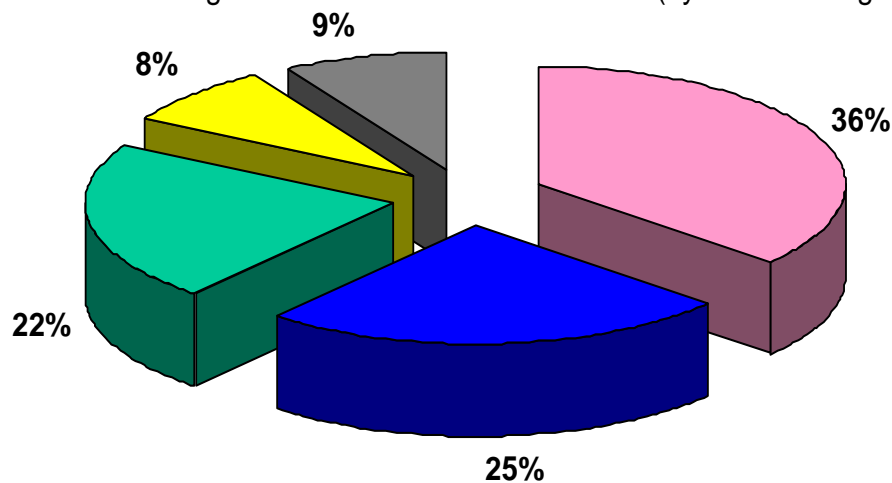
Development processing, licensing information, and Infill Housing Program (restricted to single-family only)

Phone: (602) 534-2000

Number of Customers Served (Last 12 months)



Percentage of Customer Served Last Month (by service category)



Infill

Development

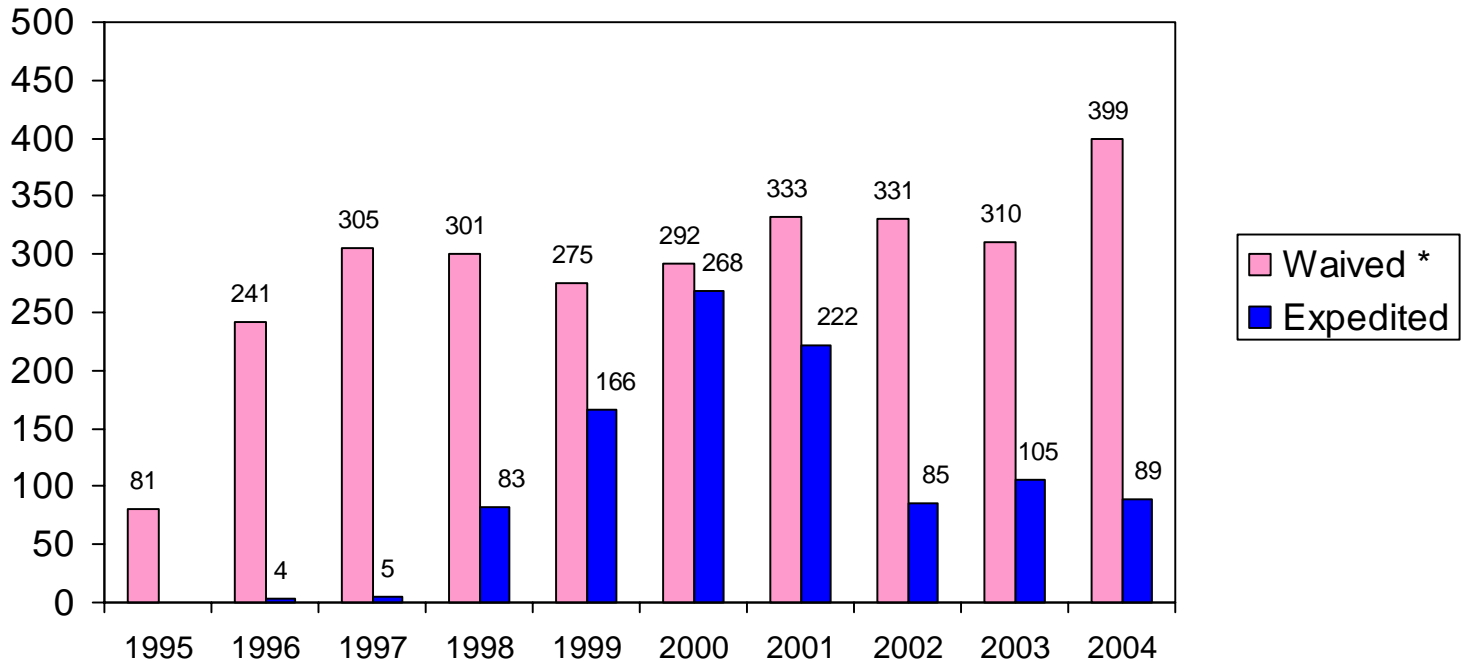
Business

Zoning

Misc

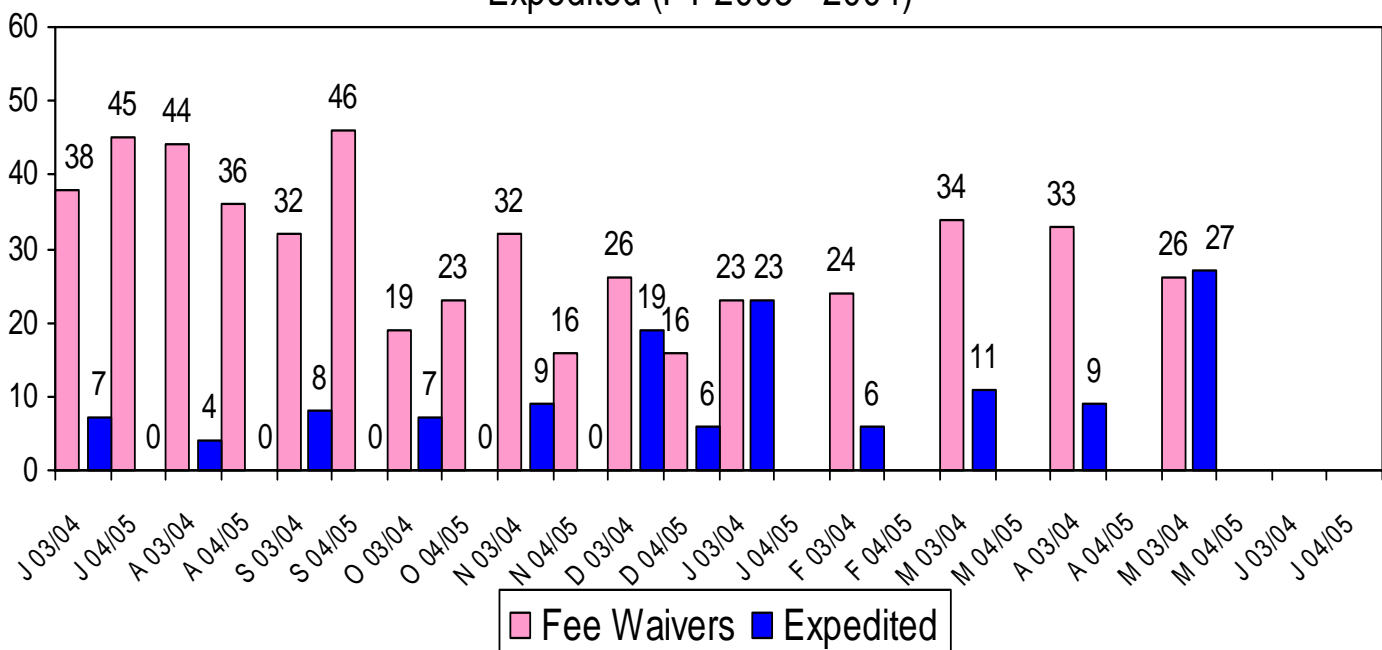
## Business Customer Service Center — continued

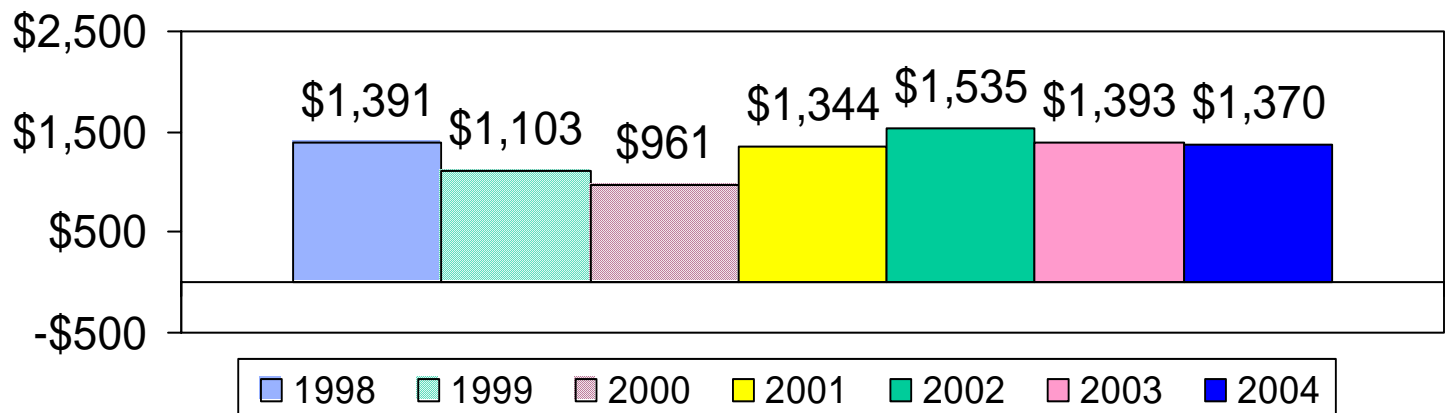
### Infill Housing Program - Number of Permits Issued with and without Fee Waivers (Since Inception)



\* Customers receiving permit fee waivers (up to \$1000.00)

### Infill Housing Program - Number of Permits Issued Fee Waivers and Expedited (FY 2003 - 2004)



**Business Customer Service Center — continued****Infill Housing Program - Average Fee Waiver for All Permits  
(Year)****Comments/Highlights**

No Comments/Highlights were submitted for the month of December 2004.